

8.2 List the main priority needs in this location in order of importance (Multiple option, rank the main three)

Needs	Priority (1, 2, 3)
Drinking Water	
Cooking/washing Water	
Food	
Health	
Sanitation/ Hygiene	
Shelter/Housing	
Child protection	
Education	
Access to income	
Legal help	
Household Items (NFI)	
Psychological support	
Rehabilitation services	
Security	

8.4 Needs and associated problems

Needs	Main problem (select one for each)
Drinking Water	<input type="checkbox"/> No Problem <input type="checkbox"/> Price (too expensive) <input type="checkbox"/> Distance (too far, difficult to access by road, unfriendly opening hours) <input type="checkbox"/> Quality (bad color or taste) <input type="checkbox"/> Quantity (insufficient, the supply not consistent - i.e. kiosks/fountains/wells run out of water) <input type="checkbox"/> Unequal Access (returnees are prevented from accessing water even if it is available)
Cooking/washing Water	<input type="checkbox"/> No Problem <input type="checkbox"/> Price (too expensive) <input type="checkbox"/> Distance (too far, difficult to access by road, unfriendly opening hours) <input type="checkbox"/> Quality (bad color or taste, water source has been contaminated) <input type="checkbox"/> Quantity (insufficient, the supply not consistent - i.e. kiosks/fountains/wells run out of water) <input type="checkbox"/> Unequal Access (returnees are prevented from accessing water even if it is available)
Food	<input type="checkbox"/> No Problem <input type="checkbox"/> Price (too expensive) <input type="checkbox"/> Distance (too far, difficult to access by road, unfriendly opening hours) <input type="checkbox"/> Quality (not fresh or bad taste) <input type="checkbox"/> Quantity (insufficient, the supply not consistent - i.e. markets or shops don't have enough or they run out of it frequently) <input type="checkbox"/> Unequal Access (returnees are prevented from accessing food even if it is available)

Needs	Main problem (select one for each)
	available)
Health	<input type="checkbox"/> No Problem <input type="checkbox"/> Price (too expensive) <input type="checkbox"/> Distance (too far, difficult to access by road, unfriendly opening hours) <input type="checkbox"/> Quality (bad service, unqualified/unfriendly staff) <input type="checkbox"/> Quantity (facilities are too few or small or overcrowded) <input type="checkbox"/> Unequal access (returnees are prevented from accessing health services even if they are available) <input type="checkbox"/> Lack of type of services (Type of equipment services or treatment offered/available, irregular supply of medicines) <input type="checkbox"/> No female doctors/healthcare available
Sanitation/ Hygiene	<input type="checkbox"/> No Problem <input type="checkbox"/> Distance (the toilets are not on site) <input type="checkbox"/> Quantity of toilets <input type="checkbox"/> Quantity of showers <input type="checkbox"/> Quality of toilets and showers (they don't work or they are dirty) <input type="checkbox"/> Unequal access (returnees are prevented from accessing available showers and toilets) <input type="checkbox"/> There is no waste management/disposal
Shelter/Housing	<input type="checkbox"/> No problem <input type="checkbox"/> Price (too expensive) <input type="checkbox"/> Quality (infrastructure is poor, not durable, not strong enough, not adequate) <input type="checkbox"/> Quantity (there aren't enough houses so there is overcrowding) <input type="checkbox"/> Unequal access (returnees are prevented from renting)
Education	<input type="checkbox"/> No Problem <input type="checkbox"/> Price (too expensive; in terms of fees, Books and materials, Uniforms) <input type="checkbox"/> Distance (too far, difficult to access by road) <input type="checkbox"/> Quality of Environment (infrastructure is poor and not adequate) <input type="checkbox"/> Quality of Service (staff skills, female/males classes) <input type="checkbox"/> Quantity (there are insufficient classes or schools so they are overcrowded) <input type="checkbox"/> Unequal access (returnees are prevented from enrolling in school)
Access to income	<input type="checkbox"/> No Problem <input type="checkbox"/> Quantity (Not enough jobs available in the area) <input type="checkbox"/> Low-paid (Jobs available but Income insufficient) <input type="checkbox"/> No qualification (Jobs available but returnees not qualified enough) <input type="checkbox"/> Unequal access to jobs (discrimination - returnees are prevented to work)
Legal help	<input type="checkbox"/> No Problem <input type="checkbox"/> Price (too expensive) <input type="checkbox"/> Distance (too far, difficult to access by road, not available) <input type="checkbox"/> Quality (the offered services do not provide required help, unfriendly opening hours, lack of staff) <input type="checkbox"/> Unequal Access (returnees are not provided legal services)

Needs	Main problem (select one for each)
	<input type="checkbox"/> Lost/ insufficient documentation (personal and/or property related) <input type="checkbox"/> Legal help is present but not successful
Household Items (NFI)	<input type="checkbox"/> No Problem <input type="checkbox"/> Price (too expensive) <input type="checkbox"/> Distance (distributions/shops/magazines are too far, difficult to access by road, unfriendly opening hours) <input type="checkbox"/> Quality (the items are poor quality) <input type="checkbox"/> Quantity (there is none or not enough household items available in distributions/local markets) <input type="checkbox"/> Unequal Access (returnees are prevented from accessing items or distributions are unfair) <input type="checkbox"/> Type (the type of items received was not appropriate)
Psychosocial support	<input type="checkbox"/> No Problem <input type="checkbox"/> Price (too expensive) <input type="checkbox"/> Distance (too far, difficult to access by road, unfriendly opening hours) <input type="checkbox"/> Quality (the offered services do not provide required help) <input type="checkbox"/> Quantity (there is none or there is no space available in existing services) <input type="checkbox"/> Unequal Access (Returnees are prevented from accessing services even if it is available) <input type="checkbox"/> Socially unacceptable (it's not possible to use psychosocial services for social reasons) <input type="checkbox"/> No same-sex staff

8.5 Which are the three main protection issues for returnee families in this location? (Multiple option, rank the main three)

Issues	Rank
Family at risk of becoming or already separated	
Lack of (or no access to) documentation and other legal entitlements	
Lack of Legal support for land restitution or compensation/property disputes/ repairs or rehabilitation	
Risk of recruitment into armed force/group	
Danger of landmines or unexploded ordnance in this location	
Risk of kidnapping	
Reintegration of ex-combatants within community	
Risk of arbitrary arrest	
Risk targeted attacks on family on the basis of ethno-religious affiliation	
Risk of targeted attack for being a returnee to this location	
No issues	

8.6 Which are the three main protection issues for returnee children living in this location? (Multiple option, rank the main three)

Issues	Rank
Children at risk of separation or already separated and cannot be reunited	
Harassment or threats	
Violence within the home	
Child labor	
Child marriage	
Risk of recruitment into armed forces/groups	
Reintegration of ex-combatant children	
Danger of landmines or unexploded ordnance in this location	
Lack of services for children without a caretaker	
No issues	